

# WARRANTY FOR SILVADEC® CLADDING PROFILES

## Silvadec SAS Warranty for SILVADEC® cladding profiles 10 years – commercial, professional, public and residential use

SILVADEC SAS guarantees the buyer that, for a period of ten (10) years (for commercial, professional, public and residential use) starting from the date of purchase and subject to the product being used under normal conditions and with regular maintenance, that the SILVADEC® cladding profiles shall not produce splinters and shall not suffer structural damage caused by fungi, wood-boring (xylophagous) insects or termites.

**Exclusions:** SILVADEC SAS's warranty does not, under any circumstances, cover damage due to:

- incorrectly installed SILVADEC® cladding profiles and/or failure to comply with the instructions for use or the maintenance sheet (PU29 and FE) supplied by SILVADEC SAS or downloadable from the website and which the buyer acknowledges having read in full,
- failure to comply with the building regulations stipulated in the national building regulation document for cladding made of wood and wood-derived products or failure to comply with the recommendation issued by professional bodies,
- using SILVADEC® cladding profiles for purposes other than their normal use or in applications other than those intended by SILVADEC SAS and specified in the sales and technical documentation, or which do not conform with local building regulations,
- the movement, deformation, settling or collapse of the support structure on which the SILVADEC® cladding profiles are installed,
- any case of force majeure (flood, tornado, earthquake, lightning, etc.), environmental problem or staining caused by external agents (e.g. atmospheric pollution, moulds, lichen, soiling, fruit, rust, etc.) and which could have been removed by regular maintenance of the product,
- changes in appearance from one board to another, such as, for example, variations in colour, texture or brushing, and changes in colour caused by exposure to natural UV,
- unsuitable handling, inadequate storage or treatment resulting from the negligence of the buyer or of a third party.

**Limitations:** If a fault occurs during the warranty period, the buyer shall warn SILVADEC SAS in writing, describing the fault in question and attaching proof of purchase. SILVADEC SAS will only start work on the fault after validation of the claim. The process is then:

- replacement of defective SILVADEC® cladding profiles with identical SILVADEC® cladding profiles, which may be of a slightly different colour, or
- their substitution with a SILVADEC® replacement product which SILVADEC SAS judges to be of comparable value and quality, or
- refund of the fraction of the purchase price paid by the buyer for the defective item.

The option chosen remains at SILVADEC SAS's exclusive discretion.

The warranty will take into account the date of purchase of the faulty cladding profiles and their overall condition. An estimate of the depreciation in value of the goods due to fair wear and tear will then be made.

SILVADEC SAS reserves the right at any time to discontinue any SILVADEC® cladding profile.

The costs incurred by removing defective SILVADEC® cladding profiles or by their replacement (shipping, delivery, removal or re-installation expenses) are not covered by this warranty.

No person or legal entity is authorized by SILVADEC SAS to make any declarations (and SILVADEC SAS will not be bound by any declaration of this type) as to the characteristics, performances and any recommendation for the installation of SILVADEC® cladding profiles in terms other than those contained herein.

Under no circumstance shall SILVADEC SAS be liable for any special, accidental or indirect compensation and its obligation regarding the faulty goods shall not under any circumstance exceed the cost of replacing said goods or a refund of their cost as described above.

This warranty is only valid in the European Union.

SILVADEC SAS-GAR-V2 09/03/18

Médaille d'Or de  
l'Innovation  
Batimat 2003

Concours  
de l'Innovation  
Jardin&Paysage  
2005

Trophée  
de la Nouveauté  
Salon de La Piscine  
Wellgreen 2008

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